

Exam Results 2020 FAQs

Question: Are my results 'correct'?

Your school will be well placed to know whether any individual students' results are inconsistent, or whether there appears to be a mistake across a cohort. If you believe that your result is wrong, please contact your school in the first instance.

Question: Is it possible for me to speak to a teacher about my results?

We recognise that getting an email is not the usual way students will be used to receiving the results for their studies. However, due to Covid-19 we have had to consider how we can ensure students get their results at the earliest opportunity without any delays and ensure student and staff safety and welfare at all times.

We understand that some of you will have questions relating to your grades. In the email you received today, with your results attached, you will find details of how you can make a booking to speak with Ms Jones, **Head of Sixth Form**.

Those students progressing to university can find UCAS guidance [here](#).

Question: Can I email my subject teacher to discuss my results'?

No, all communication regarding your results' needs to be via the exam office and Ms Jones, **Head of Sixth Form**.

Question: Can I see my Centre Assessed Grade that was submitted to the Exam Board?

Yes, you will need to submit a request to your school - examsoffice@stcyres.org to access your CAG. You will need to email the above email **using your school email address**. Any request through other email accounts will not be responded to.

Question: I think I have suffered from bias or discrimination, or my centre did not take into consideration when determining my Centre Assessment Grade, the reasonable adjustments I would have had if I had taken the exams. How do I complain?

Pupils should raise any concerns with their centre using the internal appeals application form accessed on the school website. Unless there is evidence of serious malpractice on the part of the centre, which should be directed to the exams board.

Question: Which teacher provided my (child's) grades?

The Centre Assessment Grades were agreed between all the teachers in a department, the Senior Leadership Team and signed off by the Head of Centre.

Question: How do I appeal my Awarded Grade with the Exam Board?

You will need to contact the school and ask us to start the WJEC appeals process. Further information is on our website under Exam Results Information 2020. Send queries to examsoffice@stcyres.org. Your school will decide if there are grounds for an appeal.

Question: My school has made an appeal against my result. How long will this take?

Appeals will be conducted and the outcome relayed within 42 calendar days of the appeal being lodged.

Question: My school says there are no grounds for appeal – what can I do?

Request that your school review this decision. Please look at the WJEC infograph explaining what constitutes grounds for appeal.

Question: I'm still not happy. When can I take exams?

Your school will be best placed to advise their students and provide information about the next available exam series.

Question: Why have the improvements the school predicted this year not been recognised in these final grades?

The regulators set the methodology for how grades would be awarded this summer. It is not possible using the standardisation system set by the regulators to make any adjustments to awards in this regard because of the risk of unfairness to all students in making such adjustments without a fair way of appraising such expectations.

Question: If I am unhappy with my grades, will I be able to re-sit in the Autumn/Winter?

Given the uncertainty surrounding the current situation and the loss of curriculum time from March 2020, Welsh Government and Qualifications Wales have decided not to offer an Autumn/Winter re-sit opportunity for GCSE and GCE candidates in Wales. There will be an opportunity for candidates to re-sit, if desired, in Summer 2021. It is expected that the November and January series exams in core subjects will go ahead as usual.

Question: If I am unhappy with my GCSE grade in Summer 2020, will I need to resit the entire GCSE in 2021 or could I carry forward unit results for one or more units?

This would depend on whether you have sat any units prior to Summer 2020. There will be no individual unit results issued in Summer 2020, therefore a candidate is only able to carry forward unit results from previous series, e.g. Summer 2019. Resit candidates would also need to sit at least 40% of the qualification (or 75% of GCSE Welsh Second Language) in the series in which they are planning to cash in, that is, Summer 2021.

Question: I am a Year 12 student at the moment. If I choose to sit AS units next Summer as well as A2 units, will I have to do all the AS units?

No, you can choose just to resit some AS units. For candidates who wish to resit either all or some of the AS units in 2021, WJEC will take the better of their estimated grade (based on their performance on the A2 units they take in 2021) and the actual mark achieved in any or all of the AS units they sit in 2021.